

Synterium cabinet verification requirements

To pass verification the following actions should be performed in your personal cabinet:

1. Fill in all the fields in your profile (full name, citizenship, contact information, date of birth, residential address).
2. Upload scanned copies or photocopies of identification documents:
 - a) Obligatorily: Passport or ID card;
 - b) Additionally (to speed up the process of verification): driver license, student identity card, pension certificate, etc..
3. Create verification request in your personal cabinet.

Important: uploaded documents should be:

- in color;
- in JPG format;
- of a good quality (300 dots per inch);
- scanned copies or photocopies must be with visible borders of the document. No fingers or other objects can be in the frame.

Note! All the information, filled in the cabinet, should be in English.

Identification documents should correspond to international standards, where the name and surname must be written in English. If such document is not available, you must provide an official translation into English, certified by the authorized body.

Verification takes place in the order of a queue and according to the terms and conditions of the company.

Verification process may take up to 10 days. During the application process, the verification officer may request additional information or documents and your request may be rejected.

All the actions must be performed by the Participant in his cabinet. The letters sent to the company's e-mail regarding verification will be ignored.